

# Debtor Policy

When ICDS provides goods or services to clients, payment is usually made by clients post-fact. This results in clients being in arrears whilst the administrative process of payment is underway. Normally this is of no consequence, as the debt is, with few exceptions, settled quickly.

However, on occasion, a client may be tardy in their payment. This, after some time, can become a significant problem for the society; in addition to the financial pressure such non-payment can cause, the administrative overhead incurred can be severely deleterious, and is quite frankly tiresome.

Consequently, it is the policy of the society that clients whose accounts are in arrears, an invoice or request for payment having been issued and not paid within 30 days, may not incur further debt with the society until such a time as the outstanding debt is settled. This therefore precludes ICDS's provision of further goods or services to a client whose account is in arrears, irrespective of the presence of time-critical factors or events providing motivation to the contrary.